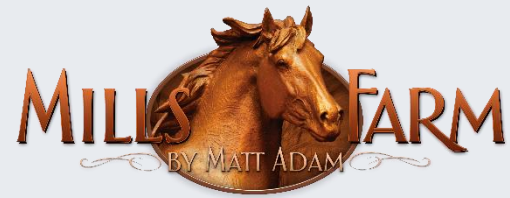


COMMUNITY UPDATE

April 2024



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WELCOME TO THE NEIGHBORHOOD!

You have joined millions of Americans living in a community that is governed by a homeowner's association (HOA). Your HOA is operated by a board of directors that is elected by homeowners to oversee the common assets of your property, manage the finances, run business affairs, enforce, and set rules, and see to the maintenance and upkeep of the community. FirstService Residential is the management company the board retained to manage the day-to-day operations of your community at the direction of the board.

ARC PROCESS

Looking to make an exterior change? Please, visit:

<https://office.smartwebs.com/Arc//SWForms/index.cshhtml#/forms/a736676e-48f0-ee11-8132-000c2903e046>

Please, always reference your community documents for what is allowed within the community and what is prohibited. **ALL** permanent changes made to the exterior need to be submitted to the ARC to avoid a violation

- Plan and submit your ARC Request form before the work is scheduled to begin.
- ARC process review may take up to 30 days. Please give yourself time before the project starts.

- Provide as much information as possible when submitting your request (detailed plan, colors, renderings, color samples, etc.)

HOA REMINDERS

FirstService Residential will be onsite weekly to do violation tours. Homeowners will receive a letter from the HOA regarding areas that are in violation.

ALL prohibited items are listed in the HOA's community documents.

Example(s) per the Documents:

- **No** commercial vehicle, bus, boat, jet ski, trailer, camper, mobile home, or similar apparatus shall be stored over night on any Lot, except in an enclosed garage
- Trucks or commercial vehicles with gross vehicle weight of 12,000 pounds or over are prohibited in the Community except during such limited time as such truck or vehicle is actually being used in the Community during normal working hours for its specific purpose
- **No** aboveground type of swimming pools shall be permitted.
- The following Exterior Structures shall be prohibited: animal runs, animal houses, trampolines, portable basketball goals, tennis courts, sport courts, tree houses, batting cages, detached greenhouses, and other detached outbuildings.
- **No** trash, refuse, or garbage can or receptacle (other than construction dumpsters during construction) shall be placed on any Lot outside a residence, except after sundown of the day before or upon the day for regularly scheduled trash collection and except for grass bags placed in the back or side yard pending regularly scheduled trash collection.

GET CONNECTED

Connect Resident is the new resident portal for all official Mills Farm Homes Association information. If you have not registered your account yet, please visit [Mills Farm Homes Association \(connectresident.com\)](https://connectresident.com).

Whether you're looking for governing documents, meeting agendas and minutes, or need to initiate an ARC request, EVERYTHING is available via Connect.