**The 3-1-1 Call Center-Kansas City**

The 3-1-1 Call Center is the central point of contact for City services. If you need information, need to request a City service or report a problem with City services, contact the Call Center.   
  
Contact methods for the 3-1-1 Call Center   
  
Call: 311 or 816-513-1313 between 7 a.m. and 7 p.m. on weekdays and follow the prompts.   
  
Online: Complete a Request for Service form   
Email: 3-1-1.Call.Center@kcmo.org   
Walk in: Visit our office on the first floor of City Hall, 414 E. 12th St., Kansas City, MO 64106, weekdays from 8 a.m. to 5 p.m.   
Fax: 816-513-1303   
Mail: Action Center, City Hall, first floor, 414 E. 12th St., Kansas City, MO 64106